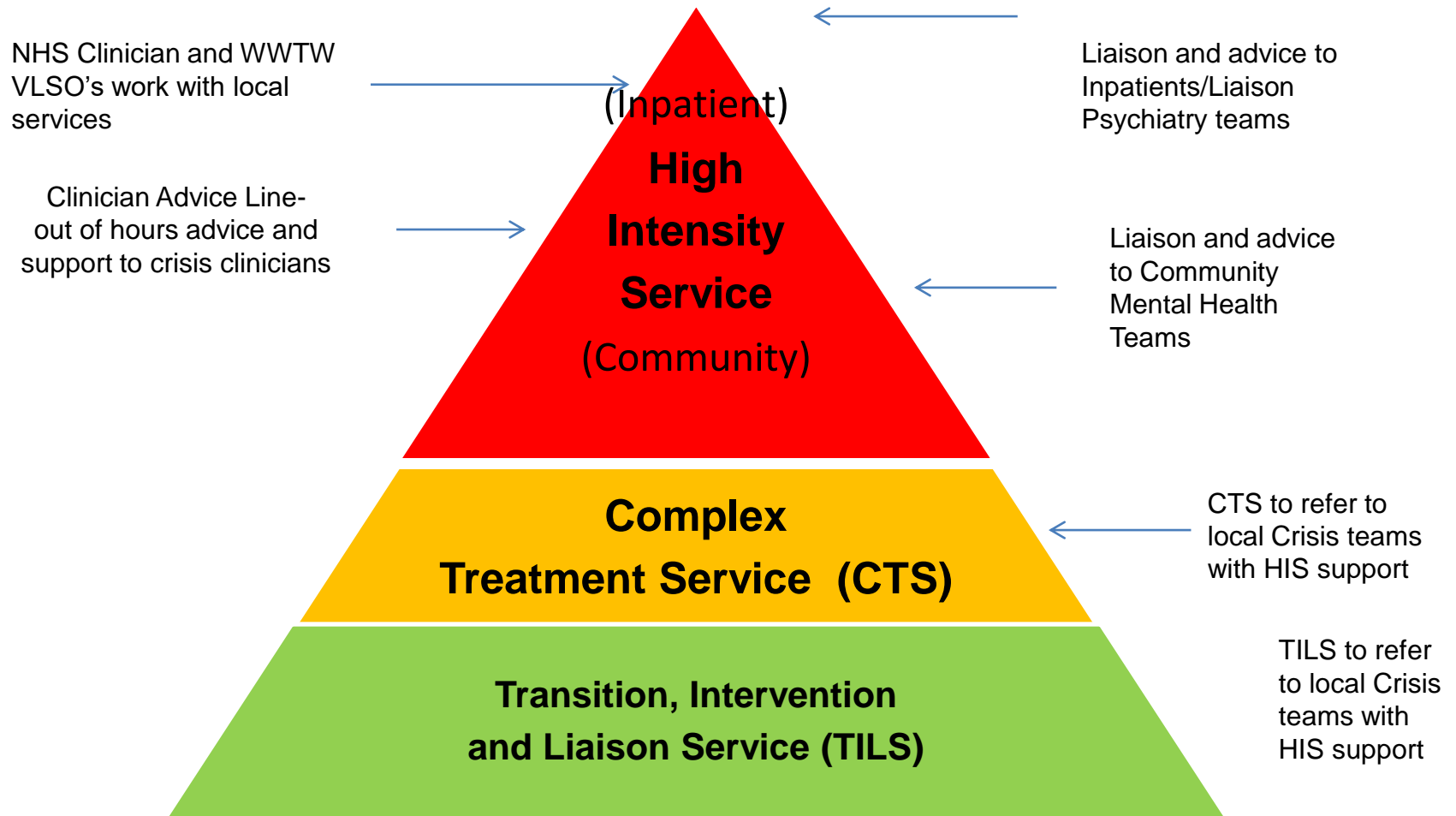


# Veterans High Intensity Service (HIS) Pathfinder- North

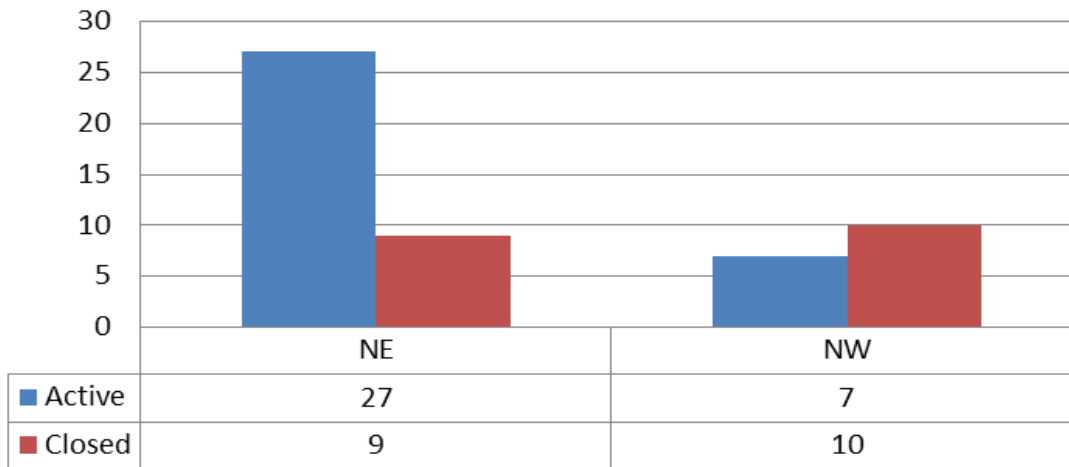
David Rowley - Head of Operations (LYPFT)

# Veteran's Specialist Mental Health Services North of England- The model

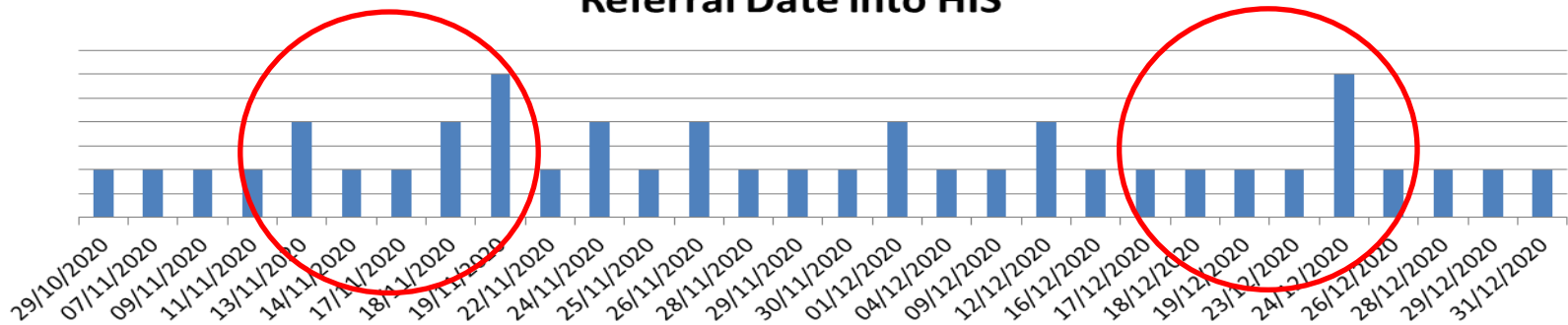


# Referrals: 1<sup>st</sup> 3 months

## Regions - Active & Closed Referrals/Cases

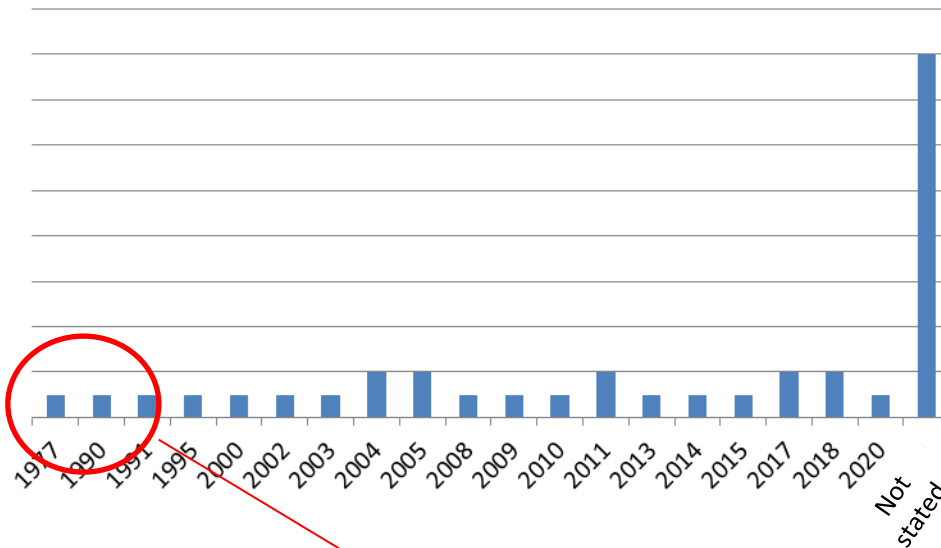


## Referral Date into HIS

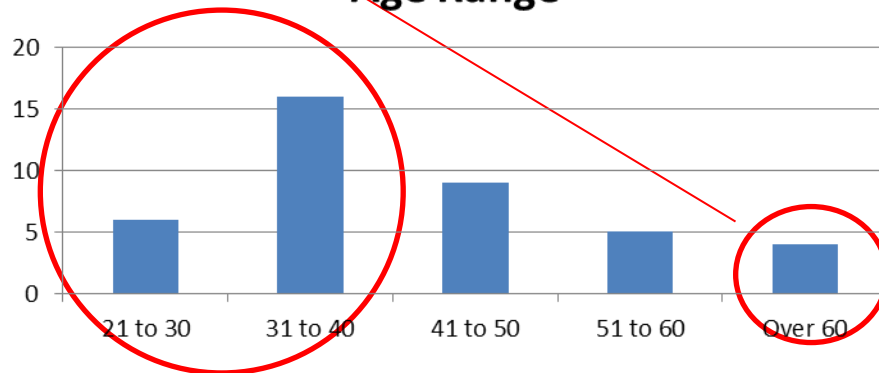


# Trends: Service demographic & mosaic profile

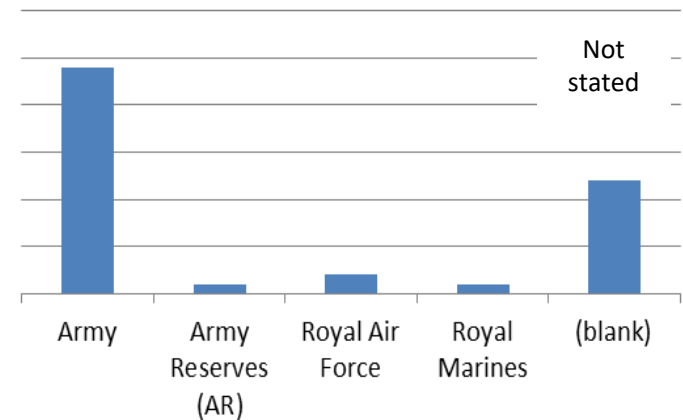
## Year left service



## Age Range



## Service



# Emerging Themes

- Outcomes
  - improvement of **73-100% in 9/10** domains by those accessing HIS
- Positive Feedback from Veterans and clinicians
  - **'Understanding'** and **'Support'**
- Links developed with local services
  - developing relationships around referrals
- Family support built into the service-
  - VLSO's working separately with family members to support financial issues and safeguarding as 2 examples
- Potential gaps
  - where referred veteran not appropriate for service HIS supporting onward care pathway by **linking** into other services

# Case example

## Presentation

- Veteran in early 40's,
- heavily under the influence of alcohol and crack cocaine
- no fixed abode and unemployed
- Presented in MH Crisis



## HIS: Treatment and Support

- Temporary accommodation whilst more permanent accommodation sourced.
- Substance misuse treatment, grounding and distress tolerance tools.
- Effective working across VLSO's and clinicians within HIS working with local services.



## Feedback

*'they have helped me with my recovery step by step ensuring I have the right help at hand. They also secured me housing, keeping me off the street and they're currently helping me re train to get back into work...*

***They truly have saved my life'***

## Outcome

Is now

- abstinent
- seeking employment.
- Reunited with family
- In permanent accommodation